

Boston-Griffiths: Transforming Healthcare Through Efficiency and Innovation

Farrellin Rubaba MsN (US), Bsn(US), RGN, CPN (US)



BOSTON-GRIFFITHS
HEALTHCARE MANAGEMENT

About Us

What we do: Our team & capabilities



Why Us

We build brands people love

- Optimize workflows to close operational gaps
- Implement technology-driven scheduling & communication
- Develop leadership & project management skills
- Continuous auditing and process refinement



Dental Practice Transformation

Case study

A



Challenge

Fragmented structures, HR Bottlenecks,
limited insurer access

Solution

Reorganised teams, HR protocols, insurer
partnerships, social media management

Result

25% increase in patient registrations;
streamlined claims

Optimize

If it's good, make it better

Specialist Physicians Scheduling

Case study

B



Challenge

Overbooked clinics & theatre conflicts

Solution

Centralised scheduling, leadership workshops

Result

40% fewer scheduling errors: 15% higher throughput

Optimize

If it's good, make it better

Standardising Clinical Operations

Case study

C



Challenge

Disruptions from staff turnover

Solution

SOP manuals; project-managed remodels; quarterly compliance audits

Result

Reduced downtime: 100% audit compliance; faster revenue cycle

Optimize

If it's good, make it better

Group Practice Optimisation

Case study D



Challenge

Inconsistent patient experience across sites

Solution

Patient journey mapping; unified EHR; templates; performance dashboards

Result

30% higher patient satisfaction: 20% revenue uplift

Optimize

If it's good, make it better

Thank
You



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